To recognize the human dignity and promote the well-being of all trafficked persons
About PACT-Ottawa

PACT-Ottawa was formed in 2004, following an educational workshop in Ottawa called "Trafficking in Women and Children: A Lucrative Multinational Business. What is Our Response?" Since then, PACT-Ottawa has been working to prevent the trafficking of persons and to increase the protection of victims through education, advocacy, networking and support services.

PACT-Ottawa conducts a wide variety of education and public awareness initiatives at the local and national levels, including presentations to school and faith groups, media interviews and commentaries, public events, and an extensive campaign targeting the ground transport industry. We monitor and influence legislative and policy developments relating to human trafficking, through our participation in parliamentary committees, conferences and workshops across Canada. As cofounder and chair of the Ottawa Coalition to End Human Trafficking (OCEHT), PACT-Ottawa promotes human trafficking awareness and networking among social service providers in our community, helping to ensure that these services are well adapted to the particular needs of trafficked persons.

PACT-Ottawa is a non-partisan, secular organization whose membership includes professional educators, public servants, social service practitioners, members of faith groups and students, dedicated to the eradication of modern day slavery in all its forms. PACT-Ottawa is a member of the Canadian Council for Refugees, the Chrysalis Anti-human Trafficking Network, the Coalition for an Ontario Task Force and the Committee Against the Sexual Exploitation of Children, and was honoured as a Community Safety Awards finalist by Crime Prevention Ottawa in 2012.

PACT-Ottawa is governed by a Board of Directors elected by its members, and is structured as a collection of committees responsible for each of the organization’s major initiatives. An open members’ meeting is held monthly at our office in Ottawa’s Bronson Centre. PACT-Ottawa is a non-profit corporation under the Corporations Act of Ontario.

PACT-Ottawa
211 Bronson Ave. #307
Ottawa, ON
K1R 6H4

613-875-PACT (7228)
www.pact-ottawa.org
info@pact-ottawa.org

Our Vision:
To network with other groups to prevent the trafficking of persons and increase the protection of victims.

Our Mission:
To recognize the human dignity and promote the well-being of all trafficked persons.

Our Goals:
To prevent human trafficking and to protect trafficked persons.

Our Tools:
Education, support services, networking and advocacy.
A Word of Thanks

The success of an organization like PACT-Ottawa depends on the support of individuals and organizations who share our goal to eradicate human trafficking in all its forms.

We acknowledge the contributions of all those who have made it possible for us to continue our work with financial and in-kind support. Their involvement has encouraged us and allowed PACT-Ottawa to further its vision. It has allowed us to undertake major initiatives and to bring our message to a much wider audience.

We are especially grateful for the significant project support and funding provided by Public Safety Canada and the Ontario Ministry of Community Safety and Correctional Services.

We also recognize and thank the Kairos Spirituality for Social Justice Centre for their generous ongoing donations of meeting and office space in support of our work.

Corporate News

The PACT-Ottawa Board of Directors recently updated the organization’s by-laws. Notable changes include the following:

Directors

**Number:** The maximum number of directors has been increased from eight to nine.

**Term:** The term of directors has been modified with removal of the stipulation that a term may be renewed only once.

**Qualifications:** A non-exhaustive list of relevant qualifications has been included in the by-laws.

**Emergency meetings:** The by-laws now explicitly state that the Executive Committee of the Board of Directors may meet in an emergency to make an interim resolution.

Quorum

In the context of voting members, “quorum” now refers to those present at any given meeting, instead of 50% plus 1 of all members.

The new by-laws will be implemented upon ratification by members at the 2013 Annual General Meeting.

The Board of Directors has also finalized a Code of Ethics, which aims to foster respectful conduct toward persons with lived experience of human trafficking, as well as toward PACT-Ottawa’s volunteers, members, community partners and the wider public. For more information, please visit our website: [www.pact-ottawa.org](http://www.pact-ottawa.org).
Interested in Becoming a Member?

Membership fees assist PACT-Ottawa to cover costs for support of trafficking victims, education of PACT members and the public, and administration. As a member of PACT-Ottawa you will play an important role at the monthly meetings, as well as the Annual General Meeting. Members receive information about monthly meetings and other material that relates to PACT, human trafficking, and relevant events. It’s easy to become a member. Simply visit the PACT-Ottawa website: www.pact-ottawa.org/members.html.

Volunteer Roles

– Administrative Assistant
– Special Events Assistant
– Researcher
– Volunteer Activities Assistant
– Media Relations
– Graphics and Design
– Presenter / Public Speaker
– Board Member (by election in May)

There is lots of room for creativity and initiative. Bring your special skills and interests to PACT! If you have an idea for a volunteer role, let the Volunteer Coordinator know. She will be happy to bring it to the team.

Our wonderful board members are also available to answer any questions or address concerns.

Volunteering for PACT

At PACT-Ottawa we understand the value of a good volunteer. A volunteer who is invested in the organization, willing to work and wanting to make a difference and influence change in their community is a valued asset. We strive to give each volunteer an opportunity to use their individual skills and abilities in a way that will not only challenge them but provide them a meaningful experience with PACT-Ottawa.

In an organization that is run entirely by volunteers, everybody has a role and makes a difference. Every word we speak plants a seed and every job is important, no matter how small it seems.

In the past year, more than sixty people have contacted us to inquire about volunteer and internship opportunities. Many of these inquiries have come from people who have heard presentations given by other volunteers and felt inspired to join the fight against human trafficking. Change occurs through the hard work of everyone involved in PACT-Ottawa, from the people who help with finance to strategic planning, from event planning to staffing a table at a presentation, from formal presentations to mentioning the organization and the issue of human trafficking to colleagues or friends.

The organization has seen much growth since its inception, and all our success has come from the individuals who give selflessly of their time and energy. It is the individuals who make the difference. PACT-Ottawa continually endeavours to utilize our valued volunteers in increasingly dynamic ways.

For more information: volunteer@pact-ottawa.org

Volunteer Coordinator: Adriane Cartmell
Message from the Chair

This spring a survivor of trafficking for sexual exploitation spoke to me of "moments d'ensoleillement." This phrase evoked a cascade of sensory riches ... the stark brilliance of vernal sunshine on receding snowbanks, the warmth of that light on an upturned face, the laughter of puddle-splashers, the fragrant promise of damp earth. It was remarkable to me that despite all she had suffered — and the suffering she continues to see in her own work with survivors — this woman radiated positivity.

As I reflect on the accomplishments of PACT-Ottawa, I feel extraordinary hope. We began with anxious eyes on a steely grey horizon. Our community was concerned about the global issue of human trafficking and asked, "What is our response?" Modestly, we began with a ray of hope.

Our response has grown tremendously. We have created a multi-faceted program of education for youth because knowledge supports prevention. We engage community partners because working together we can ensure the highest standards of protection and service to trafficked persons. We are entrusted to lead projects that delve deep locally and that span the breadth of Canada. We work within provincial, national and international networks. We collaborate with artists to move and enlighten audiences. We run fantastic events. We participate actively in policy discourse. We partner with private sector actors who share our vision. We afford professional development opportunities for post-secondary interns.

The sky, initially overcast, has seen increasingly frequent sunny breaks. It is the springtime of our effort to end human trafficking. There is still hard work ahead, but we can envision enjoying harvest time together under full sun.

PACT-Ottawa is an incredible group of people, unsurpassed in commitment and energy. Everyone is welcome to contribute in an area where they are expert, or to grow in a role that is entirely new to them. In the process, they build skills, friendships and a deep sense of satisfaction. Mohandas Gandhi observed, “A small body of determined spirits fired by an unquenchable faith in their mission can alter the course of history.” Together we do make an impact in our community and beyond. It has been my distinct pleasure to serve as the Chairperson of this organization and I look forward to sharing in its luminous future.

Christina Harrison Baird
Education

The central goal of the PACT-Ottawa Education Committee is to inform its members, volunteers and the greater community about contemporary slavery and human trafficking.

We accomplish this by developing relevant educational materials, training presenters, supervising interns, organizing guest speakers and creating presentations for diverse educational and faith communities and citizen groups.

Our committee is especially concerned about children, who are vulnerable to being trafficked at ever younger ages. In response, we have been involved in preparing and implementing the educational component of Project Protect.

We have been building our capacity to respond effectively to the increasing number of requests for talks to a wide range of audiences. To meet this demand, we have trained more presenters and continue to build our personal knowledge base.

We plan to continue to educate and empower young people to become involved in preventing human trafficking in their communities. Through Project Protect, we have presented in 32 schools and reached over 1000 students. (See details later in this report.) In May 2012, PACT-Ottawa members taught a one-week course to 18 youth from across the National Capital Region as part of the Enrichment Mini Course Program (EMCP) at Carleton University. The course was entitled "People for Sale?! Understanding & Challenging Modern Day Slavery." Students focused on global citizenship, root causes, the law, the situation in Canada, and activism to eradicate this modern form of slavery.

Feedback from the students was very positive, with particular emphasis on "great instruction" and the desire for a longer course.

Our participation at the Anglican Synod has resulted in presentations in various faith communities, reaching hundreds of people.

Our outreach strategy is intended to make a greater impact in the Francophone community, and to extend our reach into interfaith communities.

We continue to increase resources in our PACT library.

The Education Committee meets monthly to monitor and evaluate our overall progress and to strategize for future events.

For more information: education@pact-ottawa.org

Directors:
Eileen Kerwin Jones
Jan Bentham
Pauline Gagne
Project Protect

Project Protect was funded through a Safer and Vital Communities Grant from the Ontario Ministry of Community Safety and Correctional Services. Project coordinators were hired to undertake the two sub-projects outlined in the proposal, with a deadline of March 31, 2013.

The Youth Coordinator has developed age-appropriate presentations for grades 7-8 and grades 9-12. By learning how traffickers recruit and groom potential victims, young people are equipped to protect themselves and recognize signs that their peers may be at risk. The presentations also show youth how their choices as consumers influence trafficking on a global scale.

As noted in the Education report, 32 three-part, one-hour presentations were made between February 25 and April 15, 2013 to approximately 1100 students. Part I covers the local context of trafficking, including recruitment and grooming strategies, cyber safety, stereotypes, and systemic causes of trafficking. Part II deals with international human trafficking. Part III, an experiential activity, puts participants in the shoes of a trafficked person (involving the steps leading up to being trafficked).

More presentations are scheduled, and the Youth Coordinator has agreed to continue volunteering her time to coordinate further presentations until the end of the school year.

Following consultations with law enforcement, outreach workers and other stakeholders, the Train the Trainer Coordinator was hired to facilitate a project drafted by the T4T Working Group of the Ottawa Coalition to End Human Trafficking.

It offered training to frontline service providers who work directly with vulnerable and marginalized populations.

The session gave participants the tools to train their coworkers on human trafficking, building capacity in the awareness and identification of the signs of human trafficking. Best practices were shared to help prevent human trafficking as well as to respond efficiently and effectively to the complex and unique needs of trafficked persons.

Five one-day training sessions were scheduled through February and March 2013, and a total of 183 participants became trainers for their organizations, with more individuals being trained in the future.

For more information: education@pact-ottawa.org

Train the Trainer Coordinator: Helen Roos

Youth Education Coordinator: Tasha Henderson

Project Officer: Meghan Adams
TruckSTOP Campaign

The TruckSTOP Campaign is an awareness initiative aimed at the ground transportation industry. Truckers are constantly on the road, and are well positioned to witness human trafficking in their daily activities — at travel rest stops, border crossings, and at the businesses that they serve. The campaign aims to raise the awareness of transportation industry professionals to the issue of human trafficking in Canada, to sensitize them to the common indicators of trafficking, and to encourage them to report to the authorities any suspect activities that they observe.

The campaign was initiated in FY2011 with funding from Public Safety Canada. An audio CD (“WATCH for the Signs”) was developed in 2011, including a 15-minute documentary on human trafficking and the transportation industry, and an audio adaptation of Catherine Cunningham-Huston’s play “The Walk.” Other materials developed for the campaign include posters, wallet cards and beverage coasters. They all use the TruckSTOP logo and carry action-oriented messaging.

In FY2012, pilot distribution activity was initiated along the Cornwall-Windsor highway corridor. It consisted of the distribution of over 6000 CDs at truck stops, industry trade shows and through driver training programs. The pilot campaign received coverage from industry and public media, and was enthusiastically supported by stakeholders in industry, government and numerous anti-trafficking organizations.

Following this initial success, Public Safety Canada commissioned the production of French-language versions of the core materials. In December 2012 PACT-Ottawa secured additional funding from Public Safety Canada to support rollout of a national campaign, principally in Alberta and British Columbia, where human trafficking is a severe and growing issue. This funding supported the production of an additional 8000 English and 3000 French CDs, manufacture of print materials, and distribution activities by PACT-Ottawa and its network of project partners including ACT Alberta and the Owner-Operator’s Business Association of Canada (OBAC).

Although the funded portion of the campaign is now complete, we expect to continue to promote the campaign and to distribute materials directly and with the help of our partners through 2013.

For more information:
truckstop@pact-ottawa.org

Project Coordinators:
Kim Howson (FY2012)
Ian Thiesson (FY2013)

Project Officer:
Duncan Baird
Ottawa Coalition to End Human Trafficking (OCEHT)

The Ottawa Coalition to End Human Trafficking is a network of community agencies that provide services to people who have been trafficked. Its Steering Committee includes the Ottawa Police Service, Royal Canadian Mounted Police and non-governmental organizations and meets monthly or as required.

One key objective of the Coalition has been to create a response protocol to meet the needs of trafficked persons, from their first contact with an agency for 72 hours and extending forward up to two years. Under a memorandum of understanding, St. Joseph’s Women’s Centre is the first point of contact for law enforcement and other agencies looking for resources for trafficked persons. The Centre also uses a victim-centered and victim-guided approach to contact other agencies and assist with referrals.

Under Project Protect, the Coalition helped train service providers. Plans for the coming year include the establishment of committees to help develop specific areas of support (medical, mental health, housing, etc). The response template for the first 72 hours, a critical time for any trafficked person, will also be fine-tuned.

The Coalition is well positioned to contribute to the development of awareness materials, especially those aimed directly at trafficked persons to assist in self-identification. Terms of reference were also created.

Building on momentum from the Coalition’s December 2012 Fall Forum, links renewed through its newsletter and enthusiasm generated by Project Protect, the Coalition is poised to enrich the offering of services to trafficked persons in Ottawa.

If you represent an organization in the National Capital Region that can or does provide services to persons who have been trafficked, please consider joining this network and having information about your organization posted on the Coalition website.

For more information about the OCEHT: info@endhumantrafficking.net

Director:
Meghan Adams
Development Committee

Status of Women Canada project

Through the first half of FY2012 the primary focus of the Development Committee was to seek funding for an initiative that would apply peer-learning and social enterprise concepts to the communication of anti-trafficking messaging to youth. As this idea was taking shape, Status of Women Canada (SWC) issued a request for proposals under the title "Preventing and reducing the trafficking of women and girls through community planning." Although we eventually decided that our concept did not fit the parameters of the SWC project, we felt that the project objectives were consistent with PACT's interests, and that PACT-Ottawa was uniquely well-positioned to lead it.

We proposed a two-year project for community action plan to fight human trafficking in the Ottawa region. The first phase of the program would assess human trafficking risk factors and prevention avenues in the region, and work toward development of a community action plan in close consultation with local stakeholders. The second phase of the program would implement a portion of that action plan. We assembled a core steering team for the project, consisting of PACT, the Ottawa Coalition to End Human Trafficking, St. Joseph's Women's Centre, the Ottawa Police Service, and Crime Prevention Ottawa.

Our application was successful. A contract was signed at the end of March 2013, and detailed project planning work is now under way. Christina Harrison Baird will be project officer, responsible for our commitments under the contract and for representing PACT to the funding agency. A recruiting initiative to staff the major project roles will begin in May 2013.

Strategic development

The PACT-Ottawa Board of Directors convened a two-day strategic planning session in February 2013, to consider development initiatives and priorities for the coming three to five years. As a result, in March the PACT-Ottawa Board passed a motion to seek funding to hire an executive director to lead the organization's day-to-day activities. This objective is the primary task for the development team in the coming fiscal year.

For more information:
development@pact-ottawa.org

Development Coordinator:
Leticia Hernandez

Director:
Duncan Baird
Policy and Legal Affairs Committee

The Policy and Legal Affairs Committee is responsible for leading PACT-Ottawa's work on law and policy relating to human trafficking. The committee meets monthly to study and respond to proposed legislation and to define our recommendations locally, provincially, and nationally.

We are currently reviewing and following the progress of federal private member's bill C-452 (An Act to Amend the Criminal Code). We have engaged our civil society partners in the discussion. From September to December 2012, a group of students from the Arthur Kroeger College of Public Affairs at Carleton University studied the problems of organ trafficking, and trafficking for sexual or labour exploitation. In November, they presented their findings and policy recommendations. We are working with these policy recommendations to develop a strategic plan for our policy work.

The committee is studying opportunities to improve Ontario’s legislative response to victims with the addition of protection orders and a tort of human trafficking. We have opened a dialogue with a local member of provincial parliament about the potential for provincial change. We are also examining recommendations on the temporary foreign worker program in the light of longstanding criticisms and recent program changes.

Committee members have undertaken the research necessary for PACT to host a national conference in 2014 on Canada’s policy on organ trafficking. The conference will bring together anti-trafficking advocates, health practitioners, ethicists, scholars and other stakeholders. We are excited to seize this opportunity for leadership.

For more information: c.harrisonbaird@pact-ottawa.org

Director:
Christina Harrison Baird
Events

Every year, thanks to the efforts of many volunteers, PACT-Ottawa plans and executes two signature events.

End Slavery Day

December 2 is UN–designated International Day for the Abolition of Slavery, commemorating the abolition of the transatlantic slave trade. Since 2008, PACT-Ottawa has been marking the date as End Slavery Day — a day to raise awareness about modern-day slavery and the steps everyone can take to stop it. The 2012 event was themed to engage and educate youth about the different forms of human trafficking, and was highly successful in educating the community about this grave issue.

Approximately 75 participants attended the event. They included youth, representatives of local and national law enforcement, social service agencies, local MPP Yasir Naqvi and community members. Sunny Marriner, the keynote speaker, shared her first-hand experience with victims, leaving the audience captivated and intrigued, and set the tone for the rest of the evening. Eight educational and interactive stations taught participants about modern day slavery, including how people can take action and have their voice heard in speaking out against human trafficking.

The 2012 event raised approximately $900, while a number of door prizes were donated by generous local businesses. We hope that the innovative, engaging, educational and awareness-raising message of End Slavery Day 2012 will continue to resonate in the community.

For more information: events@pact-ottawa.org

Events Coordinator:
Naseem Mohajer

Freedom Relay

PACT-Ottawa hosted its second annual Freedom Relay on September 15, 2012, as part of Freedom Relay Canada. This national effort aims to raise consciousness and mobilize local support to end human trafficking in communities across Canada.

The event welcomed more than 40 participants. Total revenue (after expenses) was $2539.47, of which $1269.74 went to PACT-Ottawa, and the remainder went to support the programs of Chrysalis Anti-Human Trafficking Network, co-founder of Freedom Relay Canada. The primary service of Chrysalis is a 24-hour national hotline for psychological support of victims.

For more information: freedomrelay@pact-ottawa.org

Freedom Relay Coordinator:
Rachel Steele
**Finance**

This was a breakout year for PACT-Ottawa. Two major funded projects, several successful fundraising activities and a growing base of donations contributed to more than 100% revenue growth over the previous fiscal year. FY2012 revenue was $94,632, of which $85,545 is due to two projects funded on an expense-reimbursement basis. PACT-Ottawa recorded a net surplus of $4,247 in FY2012, and held an accumulated surplus of $12,019 at March 31, 2013. Key initiatives, events and results include:

- The TruckSTOP project received two rounds of extension funding from Public Safety Canada, bringing total funding for the project over two years to $94,613.
- The TruckSTOP program was completed on budget and on schedule at the end of March 2013.
- The Safer and Vital Communities (SVC) project, funded by Ontario Ministry of Community Safety and Correctional Services, was completed on budget and on schedule at the end of March 2013.
- PACT-Ottawa successfully applied to Status of Women Canada for project funding to support development of a Community Action Plan against Human Trafficking for Ottawa, valued at $200,000 over two years beginning April 2013.
- PACT-Ottawa banking was moved to TD Bank (Emerald Plaza branch) in July 2012; Ottawa Women’s Credit Union account closed.
- A Paypal account was opened to receive donations and membership fees online.
- Processes were formalized for budget and expense claim approvals.

For more information: 
[d.baird@pact-ottawa.org](mailto:d.baird@pact-ottawa.org)

**Treasurer:**  
Duncan Baird
# Financial Statements

## Income statement

**FY 2012 (unaudited)**

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<tr>
<th>Income</th>
<th>Amount</th>
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<td>Membership fees</td>
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<td>Donations</td>
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<td>Interest</td>
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<td>Fundraising events</td>
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<td>Speaker's bureau</td>
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<td>Freedom Relay 2012</td>
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<td>End Slavery Day 2012</td>
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<td>TruckSTOP project</td>
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<td>SVC2012 project</td>
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<td><strong>Total income</strong></td>
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<table>
<thead>
<tr>
<th>Expenses</th>
<th>Amount</th>
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<tr>
<td>Subscription fees</td>
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<td>Bank charges</td>
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<td>Insurance</td>
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<td>Office expenses</td>
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<td>Social/refreshments/gifts</td>
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<td>Conferences/meetings</td>
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<td>SVC2012 project</td>
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<td><strong>Total expenses</strong></td>
<td><strong>90,284.88</strong></td>
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**Net surplus**

(Income - expenses)

4,347.05

## Balance sheet - at Mar 31 2013 (unaudited)

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<tr>
<th>Assets</th>
<th>FY2012</th>
<th>FY2011</th>
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<td>Cash - current account</td>
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<td>Petty cash</td>
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<td>Paypal account</td>
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<td>Investments</td>
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<td>Accounts receivable</td>
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<table>
<thead>
<tr>
<th>Liabilities</th>
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<tbody>
<tr>
<td>Cheques outstanding</td>
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<td>Accounts payable</td>
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<td>Reimbursable expense claims</td>
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<td>Deferred revenue</td>
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<td><strong>Total liabilities</strong></td>
<td><strong>31,203.75</strong></td>
<td><strong>18,315.33</strong></td>
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</tbody>
</table>

**Accumulated surplus**

(Assets - liabilities)

12,019.26  7,672.21

Duncan Baird  
Treasurer

Nikki Lewandowski  
Vice Chair
PACT-Ottawa Board of Directors 2012-2013

Christina Harrison Baird
Chairperson &
Director of Policy and Legal Affairs

Meghan Adams
Director of Support Services &
Chair of the Ottawa Coalition to End Human Trafficking

Nikki Lewandowski
Vice Chair &
Director of Communications

Jan Bentham
Director of Community Outreach

Duncan Baird
Treasurer

Pauline Gagne
Director of Community Outreach

Cindy O’Neil
Secretary

Eileen Kerwin Jones
Director of Education

Coordinators

Kim Howson
TruckSTOP Campaign

Mike Redan
Web Site

Ian Thiessen
TruckSTOP Campaign

Naseem Mohajer
Events

Leticia Hernandez
Development

Rachel Steele
Freedom Relay

Sarah Fazekas
Development

Adriane Cartmell
Volunteers